

Jordan M. Anders

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EXPERIENCE DEPTH

- 10+ years Epic
- 11+ years SQL development
- 9+ years leading or supervising
- 2+ years NextGen
- 2+ years NetSmart

CERTIFICATIONS

- Epic Wisdom
- EpicCare Ambulatory
- Epic Cadence
- NextGen EHR Connect
- NetSmart Avatar
- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- ITIL 4
- AWS Cloud Practitioner

EXPERTISE

- Epic Implementation
 - Project Management
 - Epic Security Implementation & Support
 - System Analysis
 - Testing
 - Legacy Data Conversion
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TITLES & RESPONSIBILITIES

Wisdom Team Lead

- Mentor FTE's
 - Providing 1:1 support sessions throughout the project and beyond is key to building knowledgeable long-term employees and establishing quality working habits and best practices.
 - FTE's at previous assignments are encouraged to contact me after go-live if they need assistance or reminders on how or why build was completed.
 - Ensure deadlines are met and related tasks are updated accordingly
 - Key stakeholder decision sessions allow me to review build tasks before they are due with the providers and employees that they affect the most.
 - Keeping organized tasks, meeting topics, and personal notes as well as color coding my calendar based on key deliverables ensures I can keep clinical tasks for GLRA in a green status.
 - Create historical documentation for organization archives on decisions made during implementation
 - Storing & referencing current & future state workflows provides a bridge to their legacy system. Allowing analysts, the ability to make decisions based on best practices as well as current workflows to help provide a more seamless integration to Epic.
 - If I also am completing data conversion, I document each step and create a playbook of decisions and results. Allowing the organization, the inside knowledge on the potential difficulties needed to overcome if they acquire other practices and need to convert.
 - Lead & prepare topics, demos, decision points for SME committee meetings
 - Wisdom still relatively in its infancy is not without flaws. Demoing and explaining Wisdom capabilities, limitations, and future release features is important to set expectations.
 - Make best practice suggestions
 - Having been experienced with Wisdom for 6yrs and working with dental clinics and Dentists specifically, I have picked up a lot of best practices and build resources to make the decision process a lot easier for staff.
- From collecting EAP structures and synonyms from previous orgs, to building out risk assessments from several different governing bodies, or even explaining the most convenient vs the most in-depth ways of documenting treatment templates or notes.
- Bridge understanding of systems with providers and other analysts

- I have personally worked with Dentrix, Eaglesoft, & Axium. I have viewed these systems from a user perspective as well as dissected their databases for conversion purposes. I understand their limitations and their accomplishments. Using this knowledge to help set realistic strategies and goals is something that comes second nature without coming across as condescending.
- Create build and training documentation for use testing, user training and acceptance including:
 - Rooming and prophylaxis
 - Documenting existing treatments
 - i.e., procedures completed outside the organization
 - Documenting findings on a tooth chart
 - Planning treatments and completing treatments from those findings
 - Documenting periodontal exams
 - Working in and with treatment plans
 - Optimizing notes and note taking
 - Dropping dental charges
 - Working preauthorization's

Analyst

- Develop, configure, and manage Wisdom implementation including:
 - Planning and working with reporting team
 - Health maintenance build
 - Ensuring both automatically fulfilled and manual fulfilled topics exist and work as expected
 - EAP procedure configurations
 - Understanding why a procedure doesn't show up on the tooth chart correctly or how "that weird note" was automatically attached to the chart are things that configuring the EAP correctly can fix.
 - Treatment templates
 - I have developed tools that make treatment template "homework" easy to understand and complete.
 - Risk assessment SmartForms
 - Whether its ADA, CAMBRA, UDS, or some special build; I have done it all.
 - Consent build-out
 - Custom dental lab workflows
 - Most clinics use paper forms and clipboards for tracking dental labs. I build all your different lab forms in to one cascading lab order. Allowing the process of tracking labs to be completed electronically and even putting upcoming labs on provider/clinic dashboards.
 - Note & letter templates
- Develop & configure Ambulatory environments
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- Perform technical on/off-site support and full initial development and deployment of all required departments
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- Translate clinical requirements into necessary IT specifications for registries, reports, dashboards, and workflows.
 - Collect data and understand how it will translate into Epic in the most efficient way to get the desired results.
 - Work with the clinics and verify they won't lose important reporting functionality.
 - Create answers, not excuses.

- Complete work to the latest Epic build while reducing unnecessary customizations to prepare and make future upgrades easier and faster to implement

Clinical Conversion Specialist

- Coordinate & execute conversion plans
 - Determine the scope of conversion and ensure the data is accurate and complete.
- Convert clinical data from legacy dental EHR system
 - Mouth Anatomy
 - All the teeth located in the patient's mouth
 - Outstanding Findings
 - Findings that have not been addressed
 - Completed Procedures
 - Procedures completed both in-office or documented as completed at another clinic
 - Planned Procedures
 - Procedures the clinic plans to complete to address outstanding findings
 - Periodontal Exams
 - Exams pertaining to the patients' gums
- Extract and format legacy dental data
 - Patients
 - Appointments
 - Notes
- Developed custom software to streamline & ensure integrity of data
 - Systematic processing of legacy data to Epic Chronicles formatted import specs is the most reliable way to process millions of rows of data. After my first conversion in which I did everything manually using excel and VB scripting, I wrote custom software for processing this data faster and more reliably without the need to manually manipulate data by hand.

EPIC PROFESSIONAL HISTORY

University of Illinois - Chicago

Jan 2026 – Sept 2026

Conversion Coordinator

Responsible for coordinating full Axium data conversion to Epic.
Act as Data Conversion Project Manager and keep analysts and conversion on track.

ELLKAY LLC (PHCTA)

Aug 2026 – Nov 2026

Conversion Specialist

Legacy Dental: Dentrix Ascend and (2) NextGen – Clinical data

Valleywise Health

May 2026 – Nov 2026

Conversion Specialist

Legacy Dental: Dentrix – Clinical data and Notes

One Brooklyn Health

Dec 2025 – Mar 2026

Conversion Specialist

Multiple Dentrix databases – Clinical data, Patients, Appointments, and Notes

Arrowhead Regional Medical Center (FQHC)

Aug 2025 – Jan 2026

Wisdom Team Lead / Analyst

Community Connect implementation of San Bernadino County

Hennepin Health Ambulatory Analyst / Clinical Conversion Specialist Asked to backup and mentor FTE who is bringing up affiliate dental clinic. Once onboarded was also contracted to provide legacy dental conversion from NextGen.	Mar 2025 – Aug 2025
San Mateo Medical Center (FQHC) Wisdom Team Lead / Analyst Clinic Stats: 9 Departments – 37 Providers – 2 Specialties Legacy Dental: Paper & ECW	Dec 2023 – June 2025
Cayuga Health (FQHC) Ambulatory Analyst Worked as FQHC specialist to implement last minute decision to include an FQHC clinic prior to go-live.	Sep 2024 – Nov 2024
Health Point Community Health Centers (FQHC) Wisdom Team Lead / Analyst Clinic Stats: 9 Departments – 45 Providers – 20+ Students & Residents – 2 Specialties Legacy Dental: NextGen	Jan 2024 – July 2024
East Boston Neighborhood Health Clinical Conversion Specialist Legacy Dental: 2x Dentrix Databases Conversion Stats: 100% of data for all patients in both databases - 13k patients	Nov 2023 – Feb 2024
Medical University South Carolina Wisdom Team Lead / Analyst Clinic Stats: 34 Departments – 58 Providers – 125+ Students & Residents – 11 Specialties Legacy Dental: Axiom	Aug 2022 – Dec 2023
UCSF Health Wisdom Team Lead / Analyst / Clinical Conversion Specialist Clinic Stats: 22 Departments – 19 Providers – 100+ Students & Residents – 8 Specialties Legacy Dental: Axiom & Winoms Conversion Stats: 100% of data for all patients seen in last 3yrs - 47k patients	Jan 2022 – June 2022
Walmart Health Wisdom Team Lead / Analyst Brought in to build out cookie cutter records for easily rolling out new locations on a mass scale.	Sept 2021 – Dec 2021
VCU Health System Wisdom Team Lead / Analyst Clinic Stats: 4 Departments – 19 Providers – 50+ Students & Residents – 4 Specialties Asked to come back part-time after their FTE left the org. I led Wisdom upgrades and was a mentoring resource to the new FTE who was receiving their certification.	Feb 2021 – June 2021 Mar 2022 – Mar 2023
Memorial Health System (FQHC) Wisdom Team Lead / Analyst Clinic Stats: 6 Departments – 15 Providers – 6 Residents – 7 Specialties	Aug 2020 – July 2021

Prisma Health System Mar 2020 – Aug 2020
Wisdom Team Lead / Analyst / Clinical Conversion Specialist
Completed discovery and started build before project was put on hold due to Covid-19.

MultiCare / Sea Mar Nov 2019 – Mar 2020
Clinical Conversion Specialist
Legacy Dental: Dentrrix
Conversion Stats: 100% of data for all patients seen in last 3yrs - 84k patients

Cleveland Clinic Feb 2019 – Dec 2019
Wisdom Team Lead / Analyst / Clinical Conversion Specialist Feb 2022 – May 2022
Clinic Stats: 1 Department – 6 Providers – 6 Residents – 3 Specialties
Legacy Dental: Dentrrix (2019) & Eaglesoft (2022)
Conversion Stats: 100% of data for all patients seen in last 5yrs - 160k patients

Henry Ford Allegiance (FQHC) Dec 2010 – Mar 2017
Programmer II / Epic Analyst
Clinic Stats: 1 Department – 4 Providers – 2 Specialties
• First Epic certifications received 2016
• Second organization in the Nation to go live with Wisdom

ADDITIONAL PROFESSIONAL HISTORY

Consumers Energy Aug 2018 – Apr 2019
Sr. Technical Analyst
• Develop, configure and implement software solutions for budget planning and analysis purposes.
• Develop and support Tableau and reporting server solutions.
• Lead staff and develop talent internally to organization standards.

Barry-Eaton District Health Department Dec 2017 – Aug 2018
Sr. IT Analyst
• Configure and implement a new software solution for the medical clinic (Netsmart).
• Generate and process State of Michigan required filings.

MORC Inc Mar 2017 – Dec 2017
Sr. EHR Analyst
• Develop, configure and implement software solutions for behavioral health setting within Netsmart Avatar.
• Perform daily technical on-site support.
• Develop Crystal Reports and reporting standards.

Education

Western Governors University Achieved: 2026
Bachelor of Science, Information Technology

Western Governors University Currently Enrolled
Master of Science, Information Technology – Product Management